



Ann J. Olsen

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Summary

A Senior Mediator at Meridian Institute with more than 20 years experience facilitating planning, policy development, organizational analysis, and strategy development processes. Strong experience developing trusted relationships, identifying issues, opportunities, and solutions, and supporting collaboration among diverse parties. Expertise working at the community, regional, and state levels in facilitating both informal and formal partnerships among public and private stakeholders. Experience working in large and small businesses, higher education, healthcare and government, and in developing policies and plans relating to information management, information security, business continuity, operations improvement, and environmental protection and sustainability. Experience facilitating executive level steering committees and task teams within highly complex organizational environments. Holds MA (Economics) and Masters in Management degrees from Vanderbilt University and BA (Economics and Mathematics) from Rice University.

Meridian Experience

Meridian Institute, Dillon, CO, 2008 – Present

Meridian Institute designs and facilitates collaborative processes that help diverse parties identify critical issues, build relationships and trust, construct innovative solutions, and implement durable decisions. The collaborative processes address challenges at the local, state, national, and international levels, and involve leaders from government agencies, industry, nongovernmental organizations, and international institutions. Meridian also assists organizations in conducting strategy development and planning.

Senior Mediator

Manage and facilitate strategy development projects and community and regional initiatives involving diverse stakeholders. Conduct convening assessments, design collaborative processes, plan and facilitate meetings, help participants develop consensus-based documents, and conduct implementation activities such as institution building, public outreach, and development of strategic plans and position papers. Maintain policy and regulatory knowledge base to assist major clients and projects.

Facilitate Oak Ridge National Laboratory (ORNL) Community and Regional Resilience Institute (CARRI) community partnership with Gulfport MS and participate in overall CARRI program development. Engage and convene key community members to identify and enhance components of community resilience to natural and man-made disaster. Facilitate development of community roadmaps to improve resilience in chosen focus areas. Support community leaders to prioritize and implement selected recommendations.

Previous Experience

Ann Olsen Consulting

Nashville, Tennessee 2004-2008

Supported organizations and communities through strategic and operations planning, business and systems analysis, and multi-stakeholder process facilitation. Provided long-term external facilitation and agenda development support for the executive level technology steering committee of a large public company.

Bridgestone Americas Holding, Inc.,

Nashville, Tennessee 2001-2004

Fellow, Environmental Affairs

As Bridgestone Americas fellow and PhD student in Vanderbilt University's Center for Environmental Management Studies, assisted communication of corporate and facility commitment and accomplishments in environmental stewardship, environmental management quality, and environmental compliance by developing structure and content for internal and external websites. Assisted implementation of web-based tools to promote communication and file sharing among environmental professionals across facilities and divisions.

HCA, Inc.,

Nashville, Tennessee 1999-2001

Director, Security Competency Center, Information Technology & Services

Led and facilitated information systems and security program management, policy development, awareness and education, and risk assessment functions. Strengthened security policies to comply with HIPAA requirements while supporting innovative healthcare business strategies.

Vanderbilt University Medical Center

Nashville, Tennessee 1992-1999

Director, Medical Center Information Management Planning (with responsibilities as Information Security Officer added in 1999)

Coordinated medical center-wide strategic planning for integrated information management. Facilitated multi-stakeholder teams identifying external pressures, current strategies, desired futures, needed capabilities, and priorities for patient care, research, education, and administration. Led and facilitated VUMC development of comprehensive information security policies. Assisted with additional projects to facilitate organizational change: developed business plans for new and expanded functions, developed strategies to promote organizational integration, designed and facilitated retreats, coached individual managers, coordinated executive searches.

Seltman, Cobb, and Bryant, Inc.,

Nashville, Tennessee 1988-1992

Business Analyst/Consultant

Coordinated planning of new information systems linking state and local governments through work on a proposal for a new motor vehicle title and registration system for the State of Tennessee. This project assessed and analyzed the operational context based on extensive interviews with both external and internal stakeholders and involved comprehensive redesign of work flow and job functions to enhance collaboration and teamwork. Developed comprehensive cost-benefit analyses for \$10+ million projects. Developed recommendations for coordinating strategic and information systems planning. Evaluated new methodologies and software tools to improve the systems development process.

TCS Management Group, Inc.,
Nashville, Tennessee 1979-1985

Vice President & Senior Consultant

Specialized in economic analysis of environmental issues and regulations, primarily for the U.S. Environmental Protection Agency, and implementation of economic incentives in federal and state environmental enforcement programs.

Vanderbilt University,
Nashville, Tennessee 1977-1978

Coordinator, Brazilian Science & Technology Management Project

Provided program management support for an international, interdisciplinary research and training initiative funded by US Agency for International Development.

State of Tennessee, Department of Finance & Administration
Nashville, Tennessee

Assistant to the Commissioner 1974-1976
Management Services Consultant 1972-1974

Education

Vanderbilt University,
Nashville, Tennessee

Ph.D. Candidate, Present
Environmental Management

M.S., Economics 1977

M.B.A. 1973

Rice University,
Houston, Texas

B.A., Economics and Mathematics 1970